underlined terms see the Glossary. You can view the Glossary at www.paisc.com.com or call 1-800-768-4375 to request a copy.

Coverage Period: 01/01/2024 – 12/31/2024 Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact PAI at 1-800-768-4375 or visit www.paisc.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For network providers  \$750 individual / \$2,250 family.  For out-of-network providers  \$1,250 individual / \$3,750 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> , <u>primary care</u> , <u>urgent care</u> , <u>prescription drugs</u> , <u>hospice services</u> and <u>home health care</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For network providers \$3,750 individual / \$9,000 family For out-of-network providers \$4,250 individual / \$10,500 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, penalties, balance-billing charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.paisc.com or call 1-800-768-4375 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge</u> and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	50% coinsurance	Includes Primary Care Visits for Mental/Behavioral Health and Substance Use Disorder.	
	Specialist visit	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	50% coinsurance	None	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/immunization	No charge	50% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.  Annual Mammograms, Gynecological Exam, Prostate Exam and Annual Physicals are limited to one per coverage period. No age limit for Routine Colonoscopy and Routine Flexible Sigmoidoscopy.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$30 copay/test when associated with an office visit; deductible does not apply	50% coinsurance	None	
	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	None	

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.paisc.com.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.paisc.com.	Generic drugs	20% coinsurance/ prescription (retail) \$10 copay/ prescription (mail order); deductible does not apply to prescription drugs	Not Covered	
	Brand drugs	40% coinsurance/ prescription (retail) \$35 copay/ prescription (mail order); deductible does not apply to prescription drugs	Not Covered	Retail: 34 day supply maximum per prescription.  Mail order: 90 day supply maximum per prescription.
	Specialty drugs	40% coinsurance/ prescription (retail) \$35 copay/ prescription (mail order); deductible does not apply to prescription drugs	Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	None
- July July - Ju	Physician/surgeon fees	20% coinsurance	50% coinsurance	None
	Emergency room care	20% coinsurance	20% coinsurance	None
If you need immediate	Emergency medical transportation	20% coinsurance	20% coinsurance	None
medical attention	<u>Urgent care</u>	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	50% coinsurance	None



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.paisc.com.

Common		What You Will Pay		Limitations, Exceptions, & Other Important Information	
Medical Event Services You May Need		Network Provider	Out-of-Network Provider		
		(You will pay the least)	(You will pay the most)		
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	<u>Preauthorization</u> is required. If you do not get <u>preauthorization</u> for a <u>network provider</u> room and board charges will be denied. If you do not get <u>preauthorization</u> for an <u>out-of-network provider</u> you will be responsible for a penalty of \$50.	
	Physician/surgeon fees	20% coinsurance	50% coinsurance	None	
If you need mental health, behavioral	Outpatient services	20% <u>coinsurance</u>	50% coinsurance	Preauthorization is required. If you do not get preauthorization for a network provider room and board charges will be denied. If you do not get preauthorization for an out-of-network provider you will be responsible for a penalty of \$50.	
health, or substance abuse services	Inpatient services	20% coinsurance	50% coinsurance	Preauthorization is required. If you do not get preauthorization for a network provider room and board charges will be denied. If you do not get preauthorization for an out-of-network provider you will be responsible for a penalty of \$50.	
	Office visits	20% coinsurance	50% coinsurance	Cost sharing does not apply to certain	
	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	preventive services. Depending on the type of services, copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
If you are pregnant	Childbirth/delivery facility services	20% coinsurance	50% coinsurance	<u>Preauthorization</u> is required. If you do not get <u>preauthorization</u> for a <u>network provider</u> room and board charges will be denied. If you do not get <u>preauthorization</u> for an <u>out-of-network provider</u> you will be responsible for a penalty of \$50.	

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Services You May Need What You Will Pay Limitations, Exceptions, & Other Important

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.paisc.com.

Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Home health care	No charge	No charge	Limited to 100 visits per coverage period.  Preauthorization is required. If you do not get preauthorization for a network provider room and board charges will be denied. If you do not get preauthorization for an out-of-network provider you will be responsible for a penalty of \$50.
	Rehabilitation services	20% coinsurance	50% coinsurance	Limited to 100 visits per coverage period
If you need help recovering or have other special health needs	Habilitation services	20% <u>coinsurance</u>	50% coinsurance	<u>Preauthorization</u> is required. If you do not get <u>preauthorization</u> for a <u>network provider</u> room and board charges will be denied. If you do not get <u>preauthorization</u> for an <u>out-of-network provider</u> you will be responsible for a penalty of \$50.
	Skilled nursing care	20% <u>coinsurance</u>	50% coinsurance	Limited to 100 days per coverage period.  Preauthorization is required. If you do not get preauthorization for a network provider room and board charges will be denied. If you do not get preauthorization for an out-of-network provider you will be responsible for a penalty of \$50.
	Durable medical equipment	20% coinsurance	50% coinsurance	None
	Hospice services	No charge	No charge	None
	Children's eye exam	\$15 <u>copay</u> /visit	\$15 copay/visit	Limited to one exam per coverage period
If your child needs	Children's glasses	Not covered	Not covered	Not Applicable
dental or eye care	Children's dental check-up	No charge	Not covered	Pediatric Oral Exam covered at no charge per ACA guidelines.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.paisc.com.

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery

- Dental care (Adult)
- Hearing aids
- Long-Term Care

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Chiropractic Care (30 visit limit)

Routine eye care (Adult)

Infertility treatment

Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform/">www.dol.gov/ebsa/healthreform/</a> Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a> / Planned Administrators Inc. at 1-800-768-4375 or visit www.paisc.com. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform/</u> Planned Administrators Inc. at 1-800-768-4375 or visit www.paisc.com or you can contact your employer's human resources department at 1-864-597-4230.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-768-4375.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-768-4375.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-768-4375.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-768-4375.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.paisc.com.

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$750
■ Specialist [cost sharing]	\$50
■ Hospital (facility) [cost sharing]	20%
■ Other [cost sharing]	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

•	· ·		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$750		
Congyments	0.2		

The total Peg would pay is	\$3,210
Limits or exclusions	\$60
What isn't covered	
Coinsurance	\$2,400
<u>copayments</u>	φυ

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$750
■ Specialist [cost sharing]	\$50
■ Hospital (facility) [cost sharing]	20%
■ Other [cost sharing]	20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

\$12,700

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600

## In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$100	
Copayments	\$300	
Coinsurance	\$1,600	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$2,020	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$750
■ Specialist [cost sharing]	\$50
■ Hospital (facility) [cost sharing]	20%
■ Other [cost sharing]	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

### In this example, Mia would pay:

in this example, that it call pay.	
Cost Sharing	
<u>Deductibles</u>	\$750
Copayments	\$200
Coinsurance	\$300
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,250

# Non-Discrimination Statement and Foreign Language Access

We do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in our health plans, when we enroll members or provide benefits.

If you or someone you're assisting is disabled and needs interpretation assistance, help is available at the contact number posted on our website or listed in the materials included with this notice (TDD: 711).

Free language interpretation support is available for those who cannot read or speak English by calling one of the appropriate numbers listed below.

If you think we have not provided these services or have discriminated in any way, you can file a grievance by emailing contact@hcrcompliance.com or by calling our Compliance area at 1-800-832-9686 or the U.S. Department of Health and Human Services, Office for Civil Rights at 1-800-368-1019 or 1-800-537-7697 (TDD).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de este plan de salud, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-396-0183. (Spanish)

如果您,或是您正在協助的對象,有關於本健康計畫方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員, 請撥 1-844-396-0188。(Chinese)

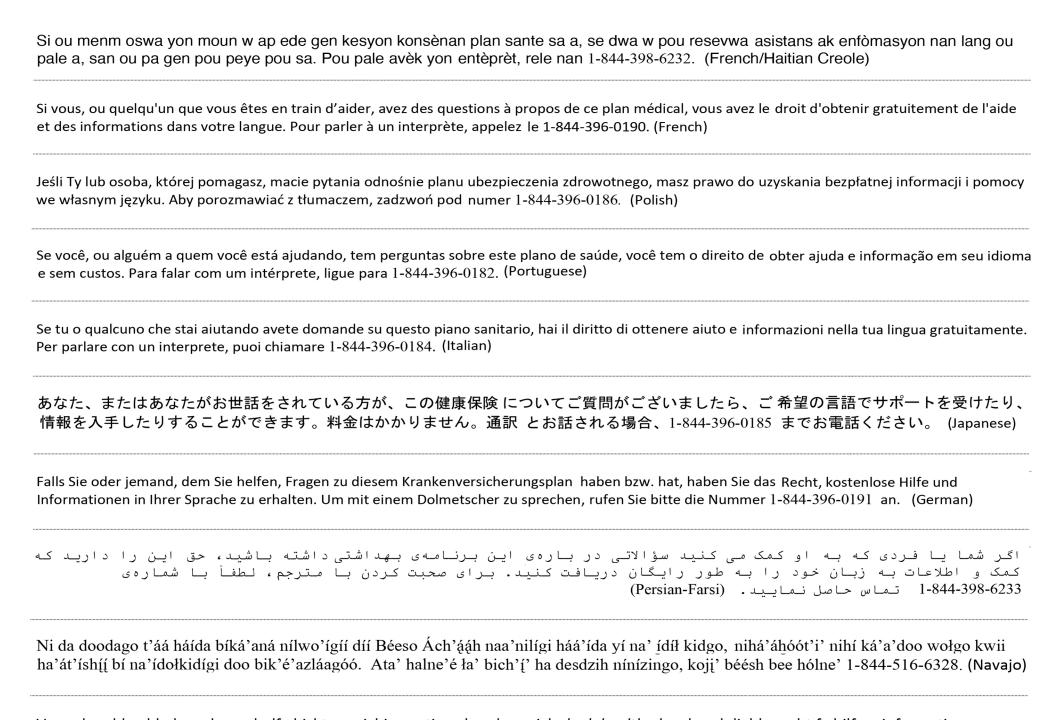
Nếu quý vị, hoặc là người mà quý vị đang giúp đỡ, có những câu hỏi quan tâm về chương trình sức khỏe này, quý vị sẽ được giúp đở với các thông tin bằng ngôn ngữ của quý vị miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-389-4838 (Vietnamese)

이 건강보험에 관하여 궁금한 사항 혹은 질문이 있으시면 1-844-396-0187로 연락해 주십시오. 귀하의 비용 부담없이 한국어로 도와드립니다. (Korean)

Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa planong pangkalusugang ito, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-389-4839. (Tagalog)

Если у Вас или лица, которому вы помогаете, имеются вопросы по поводу Вашего плана медицинского обслуживания, то Вы имеете право на бесплатное получение помощи и информации на русском языке. Для разговора с переводчиком позвоните по телефону 1-844-389-4840. (Russian)

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص خطة الصحة هذه، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة للتحدث مع مترجم اتصل ب 0189-396-1-844)



Vann du adda ebbah es du am helfa bisht, ennichi questions hend veyyich deah health plan, hend diah's recht fa hilf un information greeya in eiyah aykni shprohch unni kosht. Fa shvetza mitt en interpreter, roof deah nummah oh 1-833-584-1829. (Pennsylvania Dutch)

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