

*Let Our*  
**Personal Benefit Advocates**  
assist you and your family  
with your benefits questions  
and claim issues.



**Benefit  
Resource  
Center**

Welcome to the Benefit Resource Center (BRC). The BRC is available to you and your dependents. Call us today and let us know how we can help you answer any questions you may have about your employee benefit programs.

Our Personal Benefit Advocates will be able to:

- Answer your benefit plan/policy questions
- Assist you with eligibility and claim problems with carriers
- Provide claim appeals information and explain the process
- Explain allowable family status election changes (adding newborns, marriage, divorce, etc.)
- Provide vendor plan contact information



Your one-call benefits information hotline

**CONTACT US:**

**Hours: Monday - Friday**

**8:00 AM - 5:00 PM EST**

**Email: [BRCEast@usi.biz](mailto:BRCEast@usi.biz)**

**Phone: 855-USI-6699 (Toll-Free)**