

Your pharmacy benefits with Prime Therapeutics

Prime Therapeutics (Prime) is your pharmacy benefit manager. We want you to have the best and simplest experience, and we're focused on getting you the meds you need when and how you need them.

Using your benefits at retail pharmacies

Please show your member ID card and prescription at any network pharmacy to get your drugs. We offer a large network of major chains, regional pharmacies and independent stores. Visit our website at [PrimeTherapeutics.com/Member/Documents](https://www.PrimeTherapeutics.com/Member/Documents) to view a list of network pharmacies.

Using home delivery by Prime Therapeutics Pharmacy

With home delivery, you can get up to a 90-day supply of many of the drugs you may take every day at a lower price. To get started, ask your provider to write two prescriptions: one for a 30-day supply to fill right away at your local pharmacy, and one for a 90-day supply with refills, to start your home delivery service. Then, choose one of the options below:

- Ask your provider to **ePrescribe** to Prime Therapeutics Pharmacy LLC (Home Delivery, Orlando).
- Ask your provider to **fax** your prescription to **888.282.1349**. Faxed orders need to come from a doctor's office and include patient info and diagnosis.
- **Mail** us your 90-day prescription and home delivery order form with payment to Prime Therapeutics Pharmacy, P.O. Box 620968, Orlando, FL 32862. Visit [PrimeTherapeutics.com/PatientForms](https://www.PrimeTherapeutics.com/PatientForms) to find home delivery order forms.



Using Prime's handy member portal

Visit our secure member portal at [PrimeTherapeutics.com/Member](https://www.PrimeTherapeutics.com/Member) to get helpful tools and info, like:

- Real-time prescription updates
- Prescription refill alerts
- Severe drug-to-drug interaction alerts
- Drug facts
- Tools to manage costs
- Pharmacy claims records

Reaching Prime

Visit [PrimeTherapeutics.com](https://www.PrimeTherapeutics.com)
or call **800.424.0472**.

Support is available to members,
pharmacies and prescribers
24 hours a day, 7 days a week.



Coverage limits and other restrictions

Some products may have limits based on your plan setup.

- **Prior authorization:** Certain products require prior authorization, which means your provider will need to submit a request that must be approved before the product is covered.
- **Step therapy:** In some cases, you may need to try one or more products to treat your condition before you move to this product.

To find out if a drug is subject to these rules or limits, review the drug list on [PrimeTherapeutics.com/Member/Documents](https://www.PrimeTherapeutics.com/Member/Documents).