

Understanding Prior Authorization

Prior Authorizations help make sure the drug you have been prescribed is right for you. They ensure the drug is used correctly and can help reduce risks and costs. Drugs used to treat pain, cancer, viral infections, and obesity may require a prior authorization.

To see if your drug requires a Prior Authorization, visit magellanrx.com.

How it Works



1. Present or mail your prescription to your pharmacy.



2. If a Prior Authorization (PA) is required, your pharmacist or doctor can call 1.800.424.3312.



3. Your PA can be approved or denied based on the information your doctor sends.



APPROVED: If approved, we will let you know so you can process your prescription right away.



DENIED: If denied, we will send a denial letter to you and your doctor with next steps.

Helping You Live a Healthy Life

At Magellan Rx, our goal is help you live a healthy life. Your prescription benefit program helps make sure the drugs you have been prescribed are right for you. If you have questions, please visit magellanrx.com or call us at 1-800-424-3312. We are here 24 hours a day, 7 days a week.

